

PATENT
Docket No. Clark 1-10-9-24-1

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

INVENTORS:
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APPLICATION NO. **Not Yet Assigned**

Examiner:
GROUP ART UNIT:

FILED: **Herewith**

TITLE: **METHOD, SYSTEM AND COMPUTER PROGRAM**
PRODUCT FOR IMPROVING SYSTEM RELIABILITY

CERTIFICATE OF EXPRESS MAILING

I hereby certify that this correspondence, along with any papers indicated as being enclosed, are being deposited as Express Mail, (label EV262354851US), postage prepaid, in an envelope addressed to: Commissioner for Patents, Mail Stop Patent Application, P.O. Box 1450, Alexandria, VA 22313-1450, on July 16, 2003.

7/16/03
Date


Ryan P. White

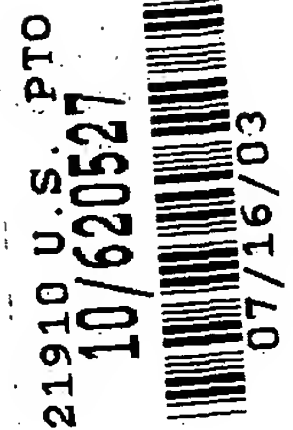
Commissioner for Patents
Mail Stop Patent Application
P.O. Box 1450
Alexandria, VA 22313-1450

NEW APPLICATION TRANSMITTAL LETTER

Sir:

Enclosed are the following papers relating to the above-named new application for patent:

1. Specification (15 pgs.), claims (6 pgs.) and abstract (1 pgs.);
2. Drawings (4 sheets) formal; and
3. Application Data Sheet.



CLAIMS AS FILED				
	No. Filed	No. Extra	Rate	Calculations
Total Claims	30- 20 =	10	\$18	\$180.00
Independent Claims	3 - 3 =	0	\$84	\$0.00
Multiple Dependent Claim(s), if applicable			\$280 =	\$0
Basic Filing Fee				\$750.00
			Total Fee:	\$930.00

Also, enclosed is a check in the amount of \$930.00 in payment of the filing fee. Two copies of this letter are enclosed. In the event of non-payment or improper payment of a required fee, the Commissioner is authorized to charge or to credit **Deposit Account No. 19-5425** as required to correct the error.

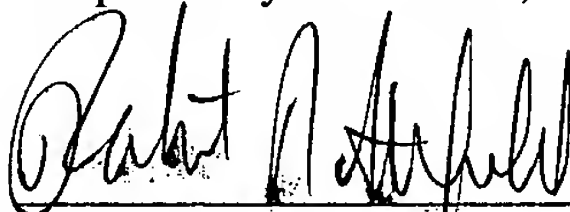
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Respectfully submitted,

July 16, 2003
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